



ACCENTURE - DAY IN THE LIFE CONTACT CENTRE - DIDI

VIDEO TRANSCRIPT

I absolutely love to cook. I love to travel. I'll travel for food. A typical day for me starts out with checking my emails, planning my day, doing my research before my meetings, and getting out all of my emails and resources as we wrap them up. Working with businesses and marketing agencies who may not have had the digital online presence that they currently have now as traditional brick and mortar locations are changing paths. It's been really rewarding to see what we can build for them. Proactive outreach was probably one of the biggest things that I did struggle with. And now, my gosh, I love calling people. I love proactively reaching out to people, probably more so because it was an area of struggle of mine because I didn't know how to speak to people confidently. And now, I could speak to people all day long.

It's a very fast paced environment. However, it's not overwhelming. There's so much support at all levels at Accenture. Not only are we working together to achieve personal goals, but goals as a team. The biggest skill that I've learned is to communicate with people confidently. Talking to people, working with people, whether it be my colleagues, whether it be my marketing agencies or whether it be working with the small businesses.

Support, friendliness, and support. I don't know. Oh my gosh. Three words? Come in with a go-getter kind of attitude. Whatever your goals are, the management team, the support team, they'll ensure that you're on your road to success.

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