



Accenture Virtual Visits Solution

VIDEO TRANSCRIPT

Citizen services

Social services

Healthcare

Child Welfare Services

Many crucial public services are under pressure

To go virtual

Before – virtual meant a disconnection with citizens

Now – virtual means a better connection than ever

Accenture Virtual Visits Solution

Developed by Accenture and Avanade

Powered by Microsoft Teams

Public service for a new era

Closer connection between citizens and public service providers

New pathways to human interaction and support

More accessibility with convenient, self-service appointment booking

Flexible options with one-to-one & group video

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Secure task assignment for easier case management

Accenture Virtual Visits Solution helps:

- deliver crucial services safely and securely
- enhance employee and citizen experiences
- saves time and effort on back-end manual tasks
- respond to unexpected changes in demand
- increases public confidence in their social services

Public service for new era begins now.

www.accenture.com/publicservice