



Accenture's Quarterly Updates Testing as a Service

Harnessing the full power of Oracle Quarterly Updates...

As a user of the world-leading SaaS solutions available on Oracle Cloud, your company loves the quality, functionality and innovation that they bring to your business. And you especially like the way the applications available on Oracle Cloud evolve constantly to better meet your needs through Oracle's quarterly update program.

Every three months, these updates are applied to your Oracle systems – keeping your applications up to date, fixing open issues, and allowing you to take advantage of new functionality. But while the benefits are clear, the quarterly updates can also pose some challenges.

You probably already know what those challenges are. One is redirecting your resources to address the updates rather than tackling more strategic tasks. Another is the effort of reviewing the many documents from Oracle summarizing the changes and assessing the impacts to your setup. A third is reallocating resources to focus on regression testing rather than system improvement activities.

...through Accenture's Quarterly Updates Workflow

If these challenges sound familiar, then we have great news for you. Accenture has joined Oracle's Project Elevate with a new Quarterly Updates Testing as a Service solution: one that dramatically increases the speed, efficiency and focus of your quarterly Oracle Cloud update process. It's an offering that's set apart in the marketplace by three differentiating elements.





Consolidation and impact analysis of Oracle releases

Ahead of every quarter's release, Accenture consolidates all the related documentation from Oracle, using filters to categorize each update by module as well as identifying changes that are "auto-enabled" or "new feature". Accenture's SMEs analyze the impact of these changes on the vanilla application, saving you effort and providing you with cutting-edge insight at a faster pace.



Automated test execution

Accenture reviews the assessment with stakeholders and prepares the testing environment and test scripts based on the required changes. Drawing on a library of 1,400+ pre-built automated test scripts, Accenture then leverages an industry-leading next generation automated testing tool to regression-test your system thoroughly and efficiently. When issues emerge, Accenture coordinates with Oracle on resolving and retesting them.



Global Accenture-wide calls

During the update windows, Accenture holds daily global calls for all its Oracle teams, enabling them to raise, pinpoint and collaborate around any issues arising with Accenture clients implementing and supporting Oracle updates. This process helps to identify and address any possible defects at an early stage, even before they've shown up in your own testing.

The benefits: a compelling value proposition

Accenture's collaborative approach through every stage of its Quarterly Updates Testing as a Service process ensures that your updates are analyzed and executed with speed, efficiency and thoroughness. The benefits include:

Reduced disruption

It enables your resources to continue day-to-day operations without interruption from the quarterly update process.

Robust testing

Faster and more robust testing with test automation.

Right skills, right time

Accenture's flexible resourcing model means testing resources and SMEs are there when you need them, but not when you don't.

Faster issue identification & resolution

Collaboration via Accenture with other clients going through the same quarterly upgrades identifies issues and resolutions sooner.

Expert analysis

Accenture SMEs analyze Oracle updates, reducing the time you have to spend on understanding the overall impact.

GET IN TOUCH

The bottom line? Accenture's Quarterly Update Testing as a Service leverages collaboration and a flexible resource model to maximize efficiency and reduce the time and cost of Oracle Cloud quarterly updates – a win-win for all users. To find out more about what Accenture Test Automation can deliver for your business, contact jeannine.l.kovacic@accenture.com.