Necessity is the mother of (re)invention











Actions for reinvention

Competitiveness

- Focus on ROCE, not volumes
- Ensure operations and functions are in "lock-step"
- Leverage new and existing ecosystems and partnerships
- Capture the green multiple



- Don't simply follow the "cloud crowd;" consider cloud a strategic enabler
- Build data management muscle
- Focus on defense
- Think enterprise-connectedness and connect the dots across peers, suppliers and customers

Carbon

- Move fast
- Go low (carbon)
- Act as though carbon already has a price
- Extend partnerships

Customer

- Manage customers, not molecules
- Create a CX/BX management function
- Solve customer problems
- Reshape the portfolio
- Create high barriers to defection

Culture

- Make purpose a magnet for talent
- Reimagine the work and the workforce
- Design the organization for teamwork
- Create an environment of experimentation

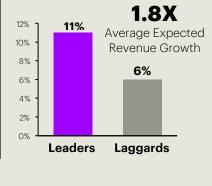


Reinvention leaders have tremendous confidence that their actions in three areas—Competitiveness, Carbon and Connectivity—will pay off big. The potential value upside for the industry from each player achieving leaders-level ambition can be up to \$500 billion annually.

Minimum margin growth expected by respondents



Minimum revenue growth expected by respondents



Minimum ESG improvement expected by respondents





Read "Necessity is the mother of (re)invention" to find out how you can be a Reinvention leader.