



Citizen experience – frictionless trust

VIDEO TRANSCRIPT

Everyone relatively fine with the idea of data sharing across, I guess especially if it's the government departments, etc. I think it does make sense, and it would make a much more convenient and easier experience for the customer.

I would be totally comfortable doing this, especially knowing that it's Government actually makes me more confident that my information is safe. But I think that would be awesome if it could help me out and share my data so I only have to do one thing and then everything changes.

If Government departments were sharing data, I think it would just ease the use of using various services from the Government. I would prefer it personally.

No, I don't want my data being shared at all. If I wanted to share it, I'd share it myself, and I would decide who and when and where I would share it.

I would be a little bit uncomfortable with Government agencies sharing my data even if it creates a little bit more of a personalized experience. I think the agency sharing information could potentially lead to a problem.

No, I would not be comfortable with. I mean, Government agencies already have a lot of data on you a lot of the personal data, and I can see a lot of breaches and that's why GDPR is around.

The reality is it would end up being sold and they would end up making money off my data.

I just don't think it's safe. It's extremely personal information and I think it's up to me, it's my responsibility to be updating that information, whether it's an easy job or not.

I do fear that if sharing of the data will be misused against me, where like IRS is contacting DMV to find up to keep a watch on me. I think that might be wrong.



This annoys me because I would like to have my privacy respected and not to have my information thrown between government departments.

If you're get in more agro as a result of either they're sharing it with marketing companies, left, right and center, then I wouldn't be happy.

Because I think that there is always a risk of your information being hacked. I also worry that government has such a big stockpile of information. What they're doing with that?

If it saves me time, it saves me energy and I can get all I need done from one central site to make all of those other renewing tabs, driver's license, all of that information faster and easier, then heck, yeah, I'm all over it. I'll be fine if they shared that to the government sites or portals or whatever the government agencies. That way it would just make my life easier,