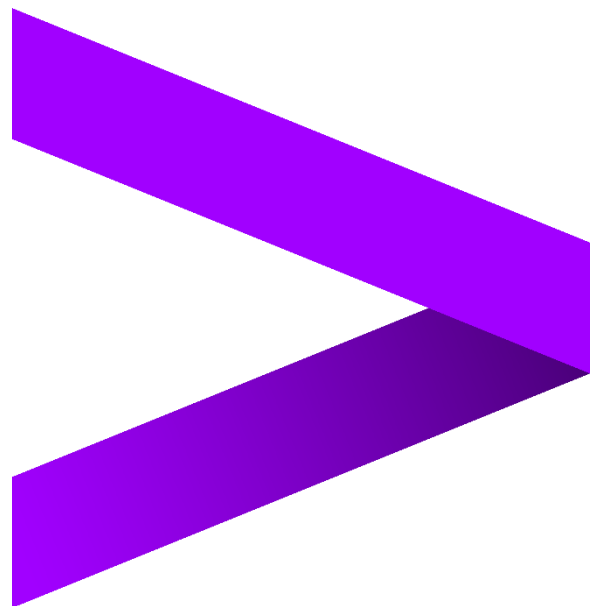


droga

Part of Accenture Song

SUPPLIER'S GUIDE TO INVOICING

— DROGA5 IRELAND LIMITED



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2 Introduction

Droga5 Ireland Limited and its affiliates has started to apply Accenture's Procurement processes, which we kindly ask you to take note of and apply as of March 1, 2020.

Dear Supplier, thank you for providing goods or services to Droga5 Ireland Limited. Droga5 Ireland Limited always aims to pay suppliers on time, within the payment terms that have been agreed, and will also follow local government regulations where applicable. This can only be achieved with the co-operation of our suppliers – please follow the guidelines outlined in this document to ensure that we can meet these targets.

2.1 Establishing and Maintaining Your Supplier Profile

- Please make sure the contact and payment information Droga5 Ireland Limited has on file is always current. If your mailing address, Purchase Order (PO) receipt email address, contact information, bank information, or phone numbers change, please go to your company's profile in the [Supplier Hub](#) and update your details.
- If you have not yet created your company's profile in the Supplier Hub, please contact CAM.Procurement.Supp@accenture.com and you will be provided with guidance and a link to the Supplier Hub.

2.2 Credit Terms

- Droga5 Ireland Limited's standard payment terms are **30 days** from the receipt of a valid legal duly submitted VAT Invoice (Refer to 'Submitting Invoices', section 2.5) unless alternate payment terms have been agreed in writing with Procurement.
- Invoice due dates mentioned on the invoice will **not** be taken into consideration whilst making the payments.

2.3 Preparing Invoices

Please include all the following information on the invoice:

- Your full legal Name, Address, VAT Number, and contact details of your finance team for us to communicate in case of any queries.
- Invoice number / applicable reference number, Invoice date, Tax Identification # (if relevant), Total amount to be paid, and detailed description of the goods or services that were delivered or rendered.
- E-mail address of the Droga5 Ireland Limited contact who requested the goods or services. **Note:** This employee will be asked to confirm receipt of the goods or service and verify the accuracy of the invoice before the payment can be released. This is essential if no PO number has been provided.
- Droga5 Ireland Limited Purchase Order (PO) number **beginning with 60xxxxxxx or 80xxxxxxx** on the invoices (where the goods & services are provided against

a PO). **Note:** Droga5 Ireland Limited will not be liable for late payment fees if a PO number has been provided to the supplier but not included on the invoice.

- Your complete banking details (Sort code, Swift Code, Account #, IBAN, etc)
- Droga5 Ireland Limited VAT Number **IE8236306L**
- Droga5 Ireland Limited Bill to Address:

Droga5 Ireland Limited
Haymarket
Smithfield Market Square
Dublin 7, D07 P6FT
Ireland

- If you are issuing a credit note against a cancelled invoice, kindly quote the corresponding invoice reference against which the credit note is being issued; alternatively, please quote complete details for issuance of the credit note to enable us to account for it appropriately.

2.4 Special Instructions for Purchase Order (PO) Invoices

- Droga5 Ireland Limited requires a Purchase Order (PO) for purchases of **\$5,000** and over. Please request a PO# from the requestor and clearly quote this on the invoice to ensure you comply with this policy (some local exemptions may apply; the requestor will advise you if this is the case)
- If you are providing goods and services to Droga5 Ireland Limited under more than one PO, you must invoice each PO separately. Only one PO can be referenced per invoice.
- The details and item-wise breakup on the invoice must match exactly with the description noted on the PO. (For example, the 'Bill To' address must match exactly that outlined in the PO). Always reference the appropriate PO line item number for each line item on the invoice.
- Please note that a Purchase Requisition Number ("PRXXXXX") will **not** be accepted, please quote only a valid PO number (e.g., "60xxxxxxxx").
- Invoice value /quantity should **not** exceed the PO value/quantity. In case of any issues please contact your Droga5 Ireland Limited requestor to update the PO as required.

2.5 Submitting Invoices

NOTE: The below instructions are intended for vendors who submit invoices manually, not using a specific tool (eg IQN, Ariba Network, Fieldglass, SAP RE-FX etc).

- Suppliers are requested to issue all invoices on a timely basis – at the latest within 30 days after the month in which the associated goods or services were performed or in which such fees, costs, expenses, or charges were incurred.
- Kindly submit all invoices within **2 business days** from the invoice date. Invoices received over 30 days after the invoice date – or where the invoice due date has

already passed - will be rejected by Droga5 Ireland Limited, with a request to reissue with a new invoice date.

- A reconciliation exercise should be completed by the supplier on at least an annual basis to ensure there are no outstanding invoices unpaid.
- Failure to issue or submit invoices on a timely basis may result in payments being delayed. **In no event shall Droga5 Ireland Limited be liable for any fees, costs, expenses or other charges where invoices are not submitted accurately or in a timely manner.**
- Please send a soft copy of the invoice(s) directly to CAM.IRL.einv@accenture.com in a non-manipulative format e.g., PDF, TIF.
- Please submit 1 PDF document per invoice. Ensure that all supporting information related to a particular invoice is in 1 PDF file only, with the invoice being the 1st page and any other relevant supporting information on the subsequent pages.
- Max 1MB per attachment, Max 10 attachments per mail, and Max 10MB per email (including attachments). Do **not** encrypt, password protect or digitally sign the emails.
- You will receive a notification on successful submission/rejection of the invoice which will indicate our invoice tracking number (URN#). **This URN# should be used as a reference in all communications regarding your invoice.**
- Please check with the customer support team (see section 2.7) before re-submitting any invoices that were submitted earlier. **Invoices sent to personal mailboxes or directly to Droga5 Ireland Limited employees will be deemed as not received.**
- Please do **not** submit original invoices to the Droga5 Ireland Limited employee who requested the goods or services. If you need to send a copy of the invoice to your contact at their request, please clearly indicate on the invoice that it is a copy and has already been submitted to Payables. This will help to prevent duplication in our systems and prevent payment delays.
- If for any reason you are not able to email the invoices, invoices can be posted /delivered to the above-mentioned 'Bill To' Address – **please do not send them directly to your Droga5 Ireland Limited contact.**

2.5.1 Other Systems Used for Invoice Submissions

Droga5 Ireland Limited also accepts invoices via other invoicing tools – if this applies, you should already have been contacted by Droga5 Ireland Limited separately and provided with all relevant training in these tools:

- a) Ariba Network** - *This is an electronic document exchange tool, which is fully integrated & linked to supplier ERP systems.*
 - For any queries, please contact the Ariba Catalog and Network Enablement team at ACN.LA.EnablementSvc@accenture.com
- b) T360** – *This tool is only applicable for legal advisors.*
 - Contact T360.administration@accenture.com for further assistance.
- c) IQN** – *This tool is only applicable for staffing agencies providing Time & Material Services*
 - Contact cxhelpdesk@accenture.com for further assistance.
- d) Fieldglass** - *Used in some areas to manage deliverable based services (SOWs)*

- All supplier materials are uploaded into the [SAP Fieldglass Reference Library](#)
 - Contact ServicesSOW@accenture.com for further assistance.
- e) **SAP RE-FX** – *This tool is only applicable for Real Estate Management*
- Landlords must follow guidelines provided by Local Workplace Team. Each new Landlord should receive instructions from Local Workplace at or around lease execution.

2.6 Supplier Standards of Conduct

Droga5 Ireland Limited is committed to conducting its business free from unlawful, unethical, or fraudulent activity. Suppliers are expected to act in a manner consistent with the ethical and professional standards of Droga5 Ireland Limited set forth in the Droga5 Ireland Limited Supplier Standards of Conduct, including reporting promptly unlawful, fraudulent, or unethical conduct. Droga5 Ireland Limited has established reporting mechanisms and prohibits retaliation or other adverse action for reporting such conduct. A copy of the Droga5 Ireland Limited Supplier Standards of Conduct can be found at the following address: www.accenture.com/codeofbusinessethics.

2.7 Further Information & Assistance

- You can get the status of your invoices and payments at any time via the My Supplier Portal (MSP) (link: <https://eme.mysupplierportal.com/ACC/Pages/UI/Login.aspx>). This tool is available to suppliers 24 hours a day, 7 days a week.
- The first step is to set up an account, if you haven't yet registered for MSP, do it today! Click on 'create new account' and follow the registration process.
- Once you have registered, you will also have access to a virtual agent designed to help you with your questions and if it can't help, it can connect you to chat 'live' to an Accenture Helpdesk Agent.
- Please note that the mailboxes mentioned in section 2.5 are intended for invoice submissions only. All other queries, concerns or statements should be routed through our customer support team at CAM.Procurement.Supp@accenture.com.

3 Document Version Control

Owner: UK/I P+ Lead
Reviewers: Accenture Payables Lead & UK/I P+ Lead
Review Frequency: Bi-annually

Version #	Date	Reason for Change
v1.0	26/02/2020	Transfer of guide to new global template
v1.1	11/03/2020	Change of name from “Rothco Unlimited Company” to “Rothco Limited”
v2.0	8/01/2022	Supplier Standards of Conduct moved to section 2.6 & Minor amendment to section 2.5 & Addition to invoice submissions to section 2.5.1
v3.0	31/05/2022	New Accenture Song logo updated
v3.1	20/06/2022	Legal entity name updated
v4.0	15/04/2024	Amendment to section 2.7 & Amendments to section and addition to note to section 2.5 & Addition to section 2.5.1 & Minor cosmetic amendments to section 2.3

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