

best in test.

For adding something on top in Albania and reaching an overall score of 826 dots in fixed broadband benchmarking survey we proudly award this certificate to

Vodafone Albania

Score 826 out of 1000 in Total

Maziar Kianzad

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Global Network Benchmarking Lead






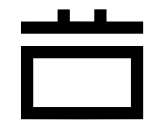
Report facts

umlaut tested and measured the performance of fixed broadband services in Albania. Focusing on the real user experience, we tested the categories Geo Availability, Download Speed, Upload Speed, Latency and Stability.

 **5.5 million**
Samples

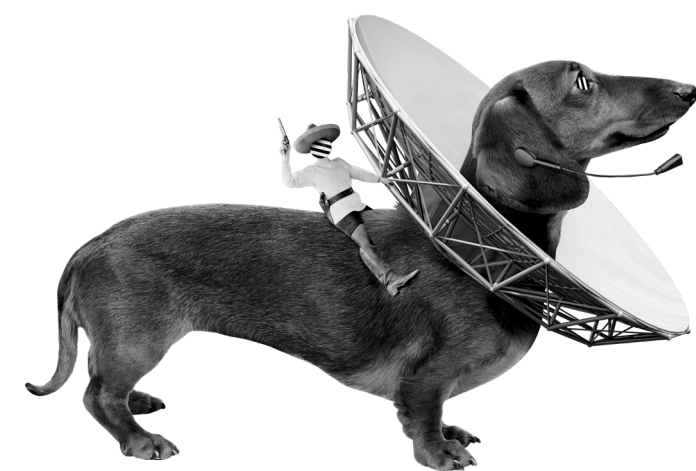
 **28,749**
Number of lines

For this report crowdsourced performance data has been collected and evaluated in 24 weeks from CW34 2025 until CW05 2026. We collected 5.57 million samples from 28,749 lines.


 **CW34 2025 to CW05 2026**
Measurement window



Claims



 **Best in test**
Vodafone Albania

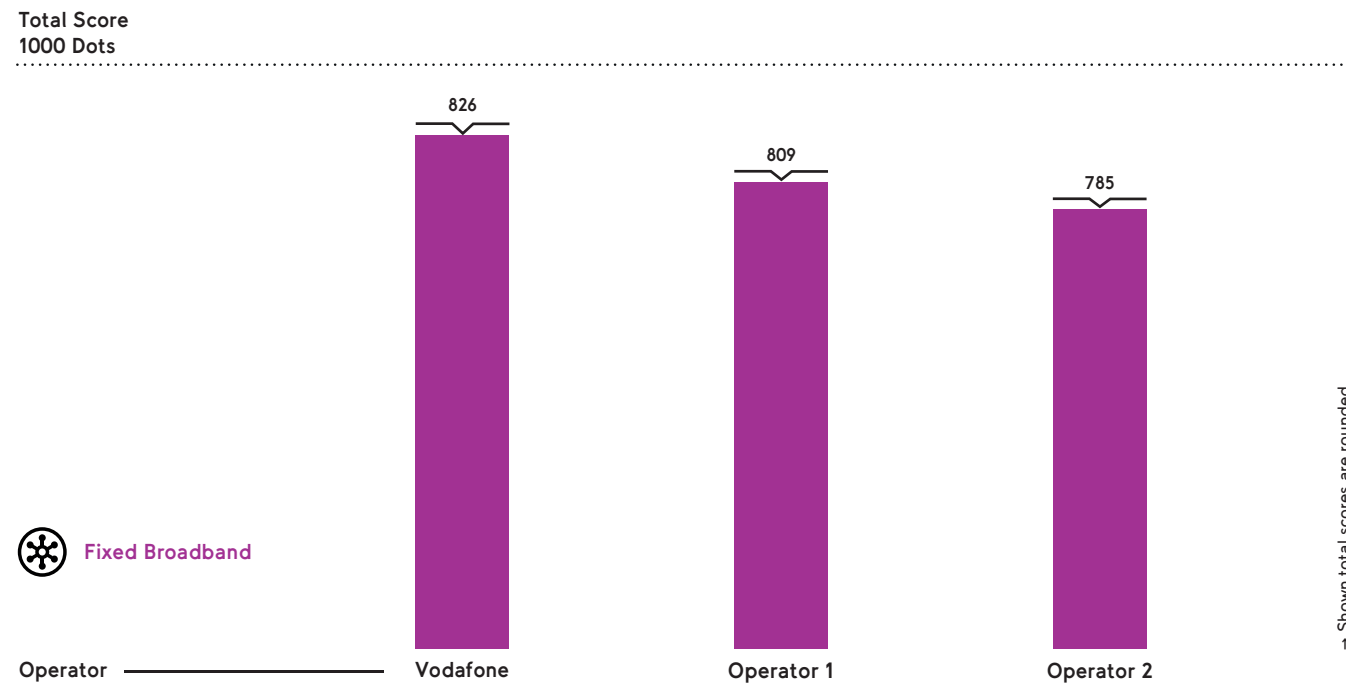
 **Best rated user download speed**
Vodafone Albania

 **Best in Reliability**
Vodafone Albania



Score and breakdown

Vodafone achieved the highest overall score among competitors with 826 dots out of 1000.



→ Shown total scores are rounded.

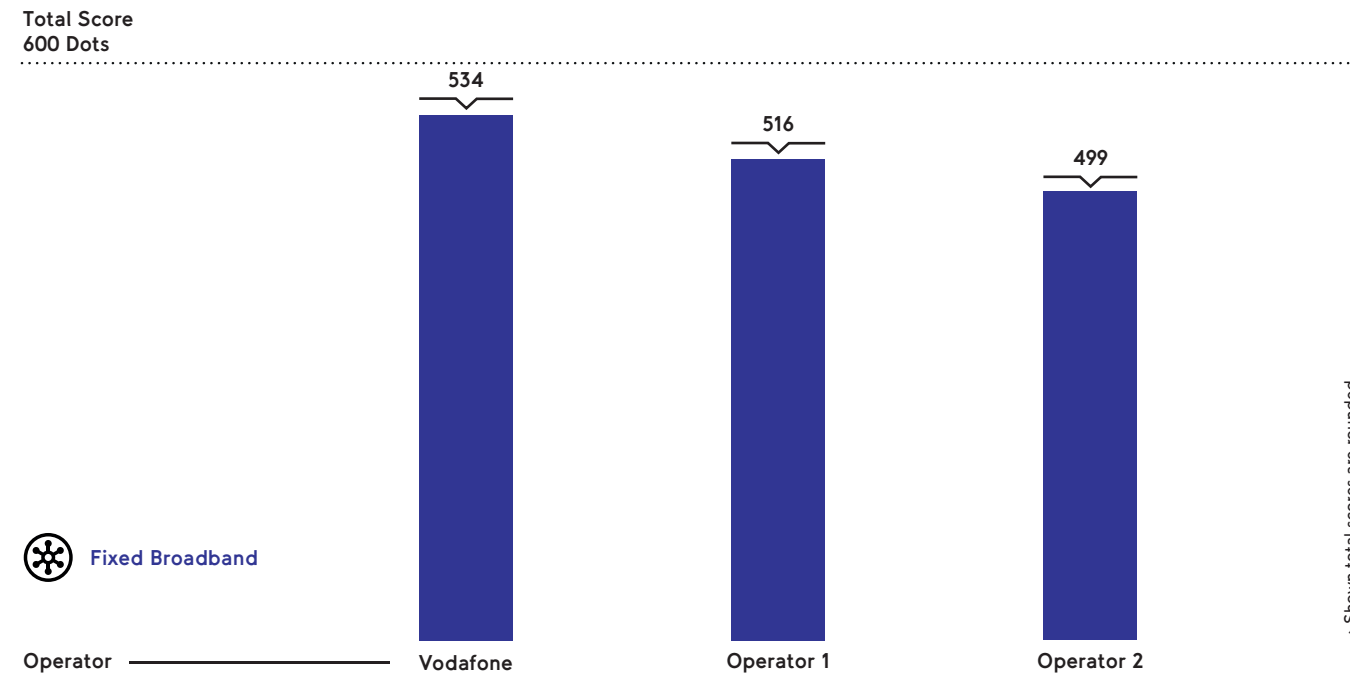


Service	max.	Vodafone	Operator 1	Operator 2
Geo Availability	100	62	71	44
Download Speed	400	328	285	314
Upload Speed	220	190	192	181
Latency	230	199	215	199
Stability	50	47	46	47
Total	1,000	826	809	785

Shown scores are rounded.



Reliability



→ Shown total scores are rounded.

	Service group	Max.	Vodafone	Operator 1	Operator 2
Reliability	Geo Availability	60	49	55	36
	Download Speed	240	213	193	208
	Upload Speed	132	113	111	102
	Latency	138	131	129	126
	Stability	30	28	28	27
Grand Total		600	534	516	499

Score achievement in school grades:
 outstanding (95%), very good (85% and <95%), good (75% and 85%), satisfactory (65% and <75%), sufficient (55% and <65%).



KPI overview

Achieved values of all networks under test in each of the relevant Key Performance Indicators (KPIs) for the categories "Geo Availability", "Download Speed", "Upload Speed", "Latency" and "Stability".

Geo Availability KPI		Unit	Vodafone	Operator 1	Operator 2
Geo Availability	Basic Availability	[%]	81.6	91.8	59.2
	Speed Availability	[%]	22.6	28.2	15.2
Download Speed KPI					
Download Speed Active	P10 data rate	[Mbit/s]	19.7	15.1	17.0
	P90 data rate	[Mbit/s]	156.9	104.7	141.5
	AVG data rate	[Mbit/s]	80.0	66.0	69.9
Download Speed Passive	HiSpeed Class	[Mbit/s]	58.0	49.1	54.3
	UHD video class	[Mbit/s]	90.7	87.0	88.1
Upload Speed KPI					
Upload Speed Active	P10 data rate	[Mbit/s]	10.6	9.2	7.6
	P90 data rate	[Mbit/s]	40.4	59.1	83.3
	AVG data rate	[Mbit/s]	28.3	39.8	39.1
Upload Speed Passive	HD video class	[Mbit/s]	96.4	96.1	93.9
	UHD video class	[Mbit/s]	77.0	78.9	65.7
Latency KPI					
Latency	ULL class	[%]	28.3	63.1	43.1
	Gaming class	[%]	96.3	95.0	93.9
	Egoshooter class	[%]	64.4	77.2	63.2
Stability KPI					
Stability	Transaction Success	[%]	98.4	97.8	97.4
	Basic Internet Class	[%]	99.4	99.1	99.8



Methodology

As the de-facto industry standard, umlaut's benchmarking methodology focuses on customer-perceived network quality and covers a wide range of mobile and fixed broadband services.

For the collection of crowd-data used for this certification report, we have integrated a background diagnosis processes into thousands of diverse Android apps. If one of these applications is installed on the end-user's phone, data collection takes place 24/7, 365 days a year. We focus on the user experience. Our data collection is compliant with the GDPR, since we do not include any personal user data. This unique crowdsourcing technology allows us to collect data about real-world experience wherever and whenever customers use their smartphones to consume data services or place phone calls.

The umlaut benchmarking framework is based on a unified measurement method for true international comparability combined with the umlaut-Score approach. Our top priority is to fairly and transparently assess the global development of networks, push their quality and performance with our benchmarks and ultimately achieve improvements for every customer.



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